

# COMPANY MANUAL

## QUALITY AND ENVIRONMENTAL POLICY

The continuing technical evolution within the relevant sector and, consequently, in the nozzles, elements, and valves for diesel engines manufacturing sector, pushes the sector industries to look for new solutions in order to respond promptly and in line with the market and the customers' specific needs.

Within the framework of process and intervention as above outlined, **OMC2 Diesel Spa** intends to consolidate and to develop its own affirmation through the continuing improvement of quality and environmental management principles by applying what it is described in the already set up Quality Guide which has been written according to the new binding norm UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015

The key cornerstones of **OMC2 Diesel Spa's** Quality Policy are:

#### COMPLIANCE WITH THE CUSTOMERS' NEEDS

The achievement of the compliance of the needs expressed by the customers, the service reliability and the abide by deadlines allow **OMC2 Diesel Spa** to satisfy the customers and to loyalize them over time.

#### COMPLIANCE WITH ENVIRONMENTAL LEGISLATIVE COMPLIANCE REQUIREMENTS

The achievement of the compliance to the requirements set out by the existing legislation law regarding the environmental management is considered as a major priority of the company.

#### STAFF TRAINING AND RESOURCES

OMC2 Diesel Spa considers its employees and its external suppliers its main resource.

Therefore, the training of the staff and its motivation, the presence of infrastructures and an adequate work environment (installation and production equipment, testing e measuring devices, systems and devices for security and health, ecc.), the development of a collaboration with qualified providers, aimed to the improvement and cost-effectiveness of manufacturing processes and products, constitute the **OMC2 Diesel Spa**'s basis for the achievement of quality purposes.

### DECISIONS AND ACTIONS FOR THE IMPROVEMENT

The **OMC2 Diesel Spa's** management quality system, defined in compliance to the attitude and the wording of the legislation UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015, is the necessary instrument to guarantee the achievement of the quality purposes.

The General Management, in the Quality Policy framework, defines the quality purposes, which are:

-consistent with the policy here stated,

-measurable with the help of appropriate indicators,

-achievable with the collaboration of all the company functions, customers and parties involved.

The periodic and systemic evaluation of the efficiency of the actions taken to achieve the quality and environmental targets allow the General Management to:

-define further decisions and actions for the improvement of the management quality and environmental system, in order to make it more and more effective and efficient;

-carry out an effective management of the organization and of its processes, including the research aimed at the extension of the range of offered products to satisfy any specific nee of specific market niches and the specific requests arose by customers or parties involved;

-develop the skills of the different professional figures working in OMC2 Diesel Spa;

-gain and keep market shares;

-promote and maintain the customers' and parties involved' loyalty;

- strengthen management in demonstrating leadership and commitment in relation to the management system; and ensure worker consultation and participation in the development, planning, implementation and continuous improvement of the quality and environmental management system;

- comply with applicable laws and regulations;

- develop proper environmental risk assessment and management;

- optimize energy resources;

- hold departments accountable for maintaining constant efficiency of process management and compliance with current environmental requirements;

- internally communicate information relevant to the quality and environmental management system among the different levels and functions of the organization, including changes to the management system;

- optimizing the supplier base by evaluating their performance and selecting products, material and equipment with lower environmental impact.

The General Management, in order to concretize its policy for quality and environment:

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- encourages the development, implementation and improvement of the Quality and Environment System;

- takes steps to ensure that the principles of total management for quality and environment, described in the documentation of the system (manual, procedures and instructions) are disseminated, understood and shared by all employees and employees as well as internal and external parties involved.

General Direction Vittorio Bandera

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